

DAY 1 | MONDAY, JUNE 8

3:00-5:00 PM ARRIVAL & HOTEL CHECK-IN  
 5:00-7:00 PM OPENING COCKTAIL RECEPTION

DAY 2 | TUESDAY, JUNE 9

7:30-8:30 AM	OTHER	REGISTRATION & BREAKFAST	
8:15-8:30 AM	OTHER	Welcome to Altus Summit	Karina Neff • ISSA
8:30-9:30 AM	STRATEGY	Welcome & State of the Industry	Mike Fitts • 4M Dan Smolensky • TMG Real Estate
9:30-10:30 AM	STRATEGY	The Sunshine Effect: How Radiant Leadership Transforms Culture, Retention & Enterprise Value	Kim Althoff • ISSA Laurie Sewell • Servicon Jill Davie • WORKWAVE Michelle Audas • SWEPT
10:45-11:45 AM	TECH	The BSC AI Triage: What to Build, What to Kill, What to Skip	Caden Hutchens • Otuvy Sam Clayton • Otuvy
11:45-12:45 PM	TECH	Technology as a Moat: Smart Buildings IoT, AI & The BSC Advantage	Jill Frey • Cummins Facility Services
12:45-1:15 PM	LUNCH	LUNCH + NETWORKING	
1:15-2:15 PM	SALES & MARKETING	Property Management Duel: Battle for the Numbers Bottom Line	Ricardo Regalado • Route Glenn Hugo • PM Solutions Group Doug Flaig • Stratus Clean
2:15-3:15 PM	OPERATIONS	Next-Gen Operations: Strategic Innovation & Execution Excellence	Chase Carlson • Pioneer
3:15-4:15 PM	HR	Workforce of the Future: Recruiting, Retaining & Leading in 2026	Channing Johnson • KB Building Services Otis Scott • Prestige Joe Bushey • CityWide Gerren Sprauve • Clean Slate Janitorial Services
4:15-4:30 PM		BREAK	
4:30-6:00 PM	WORKSHOP	Peer Group Sessions & Workshop: Building Your 90-Day Growth Plan	
7:00-10:00 PM	DINNER	DINE AROUNDS - CHICAGO DINING EXPERIENCE	

DAY 3 | WEDNESDAY, JUNE 10

8:00-8:15 AM	OTHER	BREAKFAST & INFORMAL NETWORKING	
8:15-9:15 AM	FINANCE	Finance Masterclass: The Margin Reality & How to Fix It	Steve Mastin • 4M
9:15-10:15 AM	STRATEGY	Maximizing Enterprise Value: M&A Trends & Strategies	Mark Herbick • Pursant
10:15-11:00 AM	FINANCE	Contracting + Cash Flow: Bridging the Gap	Kalah Sprabeary • HUB Funding Solutions
11:00-11:45 AM	STRATEGY	Sustainability in Action	Jon Adkins • ISSA Erin Reilly Porch • Building Sustainable Results Adam Klotch • ABM Industries
11:45-12:30 PM	CLOSING	Closing Remarks & What's Next	Mike Fitts • 4M

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